



First Resource Company for Conformity and Verification (FRC)

شركة المصادر الأولى للتحقق والمطابقة
First Resource Company for Conformity and Verification

FRC internal scheme for packaging products

Code: FRC-IS-02

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1) Introduction

- 1.1 In the light of ISO/IEC 17067, FRC has formulated and operated that document to serve as, along with the referred QMS documents (see clause 16), an internal scheme for packaging products group (see clause no 2). FRC ensure that it assigns relevant and impartial personnel who possess the necessary technical competence for that purpose.
- 1.2 FRC affords this internal scheme for public domain to ensure transparency, understanding and acceptance.
- 1.3 FRC is committed for the validity and continual improvement of this scheme through regular review of its operation considering the feedback from stakeholders.
- 1.4 The purpose and objective of this internal scheme is to:
- Determine the product, conformity assessment activity and scheme requirements related to packaging products which shall be fulfilled before placing it in the market.
 - Provide confidence in the FRC certification.

2) Scope of certification

Category	Scheme	Code	Name of Method	Latest version
packaging products	Type 1a	SASO 3016	Test Liner Paper – Requirements	2023
		SASO 3018	Brown Kraft liner Paper – Requirements	2023
		SASO 2979	Sacks for Packaging Cement	2022
		SASO 2827	Millboard, greyboard and strawboard	2011
		SASO 2829	Ribbed board containers – Requirements	2011
		SASO 1945	Refuse sacks made from polyethylene.	2017
		SASO GSO 132	Plastic Bottles Used for Bottling Chemical Materilas and Products	2012
		SASO 936	General purpose polyethylene bags	2007
		SASO GSO 1830	Woven polypropylene sacks used in packaging agricultural products	2010
		SASO ISO 15987	Plastics — Film and sheeting — Biaxially oriented polyamide (nylon) films	2022
		SASO-722	Polyethylene films used for packaging non-food stuffs	1994
		SASO-1928	General purpose injection moulded flat plastic pallets	2001
		SASO-ASTM-D4635	Standard Specification for Plastic Films Made from Low-Density Polyethylene and Linear Low-Density Polyethylene for General Use and Packaging Applications	2012



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Category	Scheme	Code	Name of Method	Latest version
		SASO-ISO-18616-1	Michel Transport - Reusable Plastic Distribution Boxes - Part 1: For General Purposes	2021
		SASO ISO 13194	Box pallets - Principal requirements and test methods	2012
		SASO 825	Wrapping paper and paper bags	1994
		ASTM D6880	Standard Specification for Wood Boxes	2019
		SASO 2336	PACKAGING - RECOMMENDATIONS FOR ADDRESSING CONSUMER NEEDS	2014
		QB/T 2155	Travelling / Trolley Bag	2010

3) The documents to be requested from the client

As per the FRC certification procedure addressed in the certification guide (CG-01) and during the application stage, the conformity engineer shall consider the below requirements to be submitted along with the application:

- Commercial register.
- Risk assessment.
- SDoC.
- External test report from ISO/IEC 17025 accredited laboratory.
- Product label.

4) Outsourcing

FRC outsources the testing activity only to the approved testing labs. The qualification, assessing and competence monitoring of those labs are stated as per QP-05.

5) The impartiality and competence of the personnel and resources for evaluation

5.1 FRC shall ensure that the impartiality and the competence of the personnel and the testing labs that FRC rely on it during the evaluation stage.

5.2 As per procedure QP-04, FRC ensure the impartiality and competence of the personnel.

5.3 As per procedure QP-05, FRC ensure the impartiality and competence of the testing labs.



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6) Directory of certified products and clients

- 6.1) As per procedure QP-02, FRC define the information to be included in the certified products and clients.
- 6.2) FRC provide all the needed information pertaining to a certified product to its corresponding clients only upon request.
- 6.3) FRC provide only the validity information for a specific certification to anyone upon request.

7) Post certification procedure (certification suspension, reduction and withdrawal and certification re-instatement)

As per procedure QP-06 and the public terms and conditions (PTC-01), FRC define the appropriate action in the event of a discovering of non-conforming products. FRC defines the general condition of:

- The scope reduction, suspension and withdrawal.
- The re-instatement of the certification.

8) Retention period

FRC shall maintain the certification records at least 5 years after the certification expiration.

9) Complaint and appeal

As per procedure QP-07, FRC define the handling and resolution procedure for the complaints and appeals from clients and other parties. This includes the operation of this internal scheme as well.

10) Fraudulent claim of FRC certification

As per the public terms and conditions PTC-01 (public available), FRC addressed the subsequent actions taken by FRC in the event of the fraudulent claim of FRC certification.

11) Acceptance of prior test report

As per the FRC certification procedure addressed in the certification guide (CG-01), FRC addressed its responsibility for relying on prior test report, which is carried out and obtained before making an application to FRC, upon meeting the FRC requirements addressed in the certification guide (CG-01).



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12) Misuse of the granted certification

12.1 As per the public terms and conditions PTC-01 (public available) and the usage policy of certificate of conformity and mark of conformity POL-04 (public available), FRC exercise control over the use of the granted certification by its certified clients and take the suitable actions in case of incorrect references or misleading use of the granted certification.

12.2 The client shall use the certification in accordance with his rights and obligation set out in:

- Usage policy of certificate of conformity and mark of conformity POL-04 (public available)
- Public terms and conditions PTC-01 (public available)

12.3 The client shall control the use of the granted certification, take corrective actions in case of misuse and keep up a record of complaint related to the use of the certificate which shall be fully accessible to FRC.

13) Publicly available information

As per the public terms and conditions PTC-01 (public available), FRC publish for the public domain a general information about the below:

- Certification process (including the surveillance process and its frequency).
- Renewal process
- Changes affecting certification and the subsequent actions
- Extension of certification scope
- Financial statement and terms
- Complaint and appeal
- The right and duties on the clients
- Acceptance of prior test report
- Fraudulent claim of FRC certification

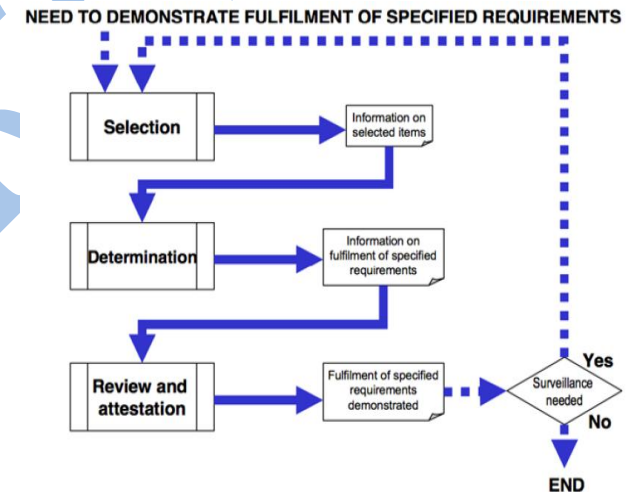


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14) Certification scheme functional approach

As per the certification guide CG-01 and in the light of ISO/IEC 17000 (see the below figure), this certification scheme elaborated the certification process on a functional approach basis:

- Selection: which includes planning and preparation activities in order to collect or produce all the information and input needed for the subsequent determination function.
- Determination: which may include conformity assessment activities such as testing, measuring, inspection, design appraisal, assessment of services and processes and auditing to provide information regarding the product requirements as input to the review and attestation functions.
- Review: which means verification of the suitability, adequacy and effectiveness of selection and determination activities, and the results of these activities, with regard to fulfilment of specified requirements.
- Decision on certification.
- Attestation: which means issue of a statement of conformity, based on a decision following review, that fulfilment of specified requirements has been demonstrated.
- Surveillance: which means systematic iteration of conformity assessment activities as a basis for maintaining the validity of the statement of conformity.





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15) References

ISO/IEC 17065	Conformity Assessment - Requirements for bodies certifying Products, Processes and services.
ISO/IEC 17000	Conformity Assessment - Vocabulary and general principles.
ISO/IEC 17067	Conformity assessment - Fundamentals of product certification and guidelines for product certification schemes.
ISO/IEC 17021-1	Conformity assessment - Requirements for bodies providing audit and certification of management systems — part 1: requirements.
QM-01	Quality Manual.
POL-04	Usage policy of certificate of conformity and mark of conformity.
PTC-01	Public Terms and Conditions (PTC).
QP-02	Publicly available information.
QP-04	Personnel Competency Management.
QP-05	Management of resources for evaluation.
QP-06	Post Certification Procedure.
QP-07	Complaints & Appeals.
CG-01	Certification Guide.

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