



First Resource Company for Conformity and Verification (FRC)

شركة المصادر الأولى للتحقق والمطابقة
First Resource Company for Conformity and Verification

FRC internal scheme for food products

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1) Introduction

1.1 In the light of ISO/IEC 17067, FRC has formulated and operated that document to serve as, along with the referred QMS documents (see clause 16), an internal scheme for food product group (see clause no 2). FRC ensure that it assigns relevant and impartial personnel who possess the necessary technical competence for that purpose.

1.2 FRC affords this internal scheme for public domain to ensure transparency, understanding and acceptance.

1.3 FRC is committed for the validity and continual improvement of this scheme through regular review of its operation considering the feedback from stakeholders.

1.4 The purpose and objective of this internal scheme is to:

- Determine the product, conformity assessment activity and scheme requirements related to food products which shall be fulfilled before placing it in the market.
- Provide confidence in the FRC certification.

2) Scope of certification

Category	Scheme type	Code	Name of Method	Latest version
Water	Type 1a and type 3	SFDA.FD GSO 1025	Bottled drinking water	2014
		SFDA.FD GSO 2232	Labelling of drinking water	2021
		SFDA.FD GSO 1928	Code of hygienic practice for bottled drinking water (other than natural mineral water)	2009
		SFDA.FD GSO 21	hygienic regulation for food plants and their personal	2021
		SFDA.FD GSO 1016	Microbiological Criteria for Foodstuffs	2015
		SFDA.FD GSO 839	general requirements for all packages of food materials	2021
		SFDA.FD GSO 383	Maximum Limits of Pesticide Residues Permitted in Agricultural and Food Products	1994
		SFDA.FD GSO 378	METHODS OF TEST FOR DRINKING AND MINERAL WATER – THIRD PART: ROUTINE MICROBIOLOGICAL TESTS	1994
		SFDA.FD GSO 818	METHODS OF TEST FOR DRINKING AND MINERAL WATER - PART 15: NON-ROUTINE MICROBIOLOGICAL TESTS	1997
		SFDA.FD GSO 111	METHODS OF TEST FOR DRINKING AND MINERAL WATER – PART (I): SAMPLING	1989



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Category	Scheme type	Code	Name of Method	Latest version
		SFDA.FD ISO 10304	Water quality -- Determination of dissolved anions by liquid chromatography of ions -- Part 1: Determination of bromide, chloride, fluoride, nitrate, nitrite, phosphate and sulfate	2014
		SFDA.FD ISO 11206	Determination of dissolved bromate - Method using ion chromatography (IC) and post column reaction (PCR)	2011
		SFDA.FD ISO 11885	Determination of selected elements by inductively coupled plasma optical emission spectrometry (ICP-OES)	2007
		ISO 7888	Determination of electrical conductivity	1985
		SFDA.FD ISO 10523	Determination of pH	2008
		SFDA.FD ISO 7887	Examination and determination of colour	2011
		SFDA.FD GSO 149	Unbottled drinking water	2021
		SFDA.FD GSO 987	Bottled natural mineral water	2021
		GSO 384	Gulf Technical Regulation	2021
Milk	Type 1a and type 3	SFDA.FD GSO 174	Raw milk	2021
		SFDA.FD GSO 984	Pasteurized milk	1998
		SFDA.FD GSO CODEX STAN 207	Milk Powders and Cream Powder	2021
		SFDA.FD GSO 985	Sterilized Milk	2023
		SFDA.FD GSO 785	Flavoured Milk	2021
		SFDA.FD GSO 1016	Microbiological Criteria for Foodstuffs	2015
		SFDA.FD GSO 1347	Ultra-High Temperature Treated (UHT) Milk And (UHT) Flavoured Milk	2023
		SFDA.FD GSO 816	labneh	2021
		SFDA.FD GSO 992	Yoghurt	2016
		SFDA.FD GSO 474	Flavoured yoghurt	2010
		SFDA.FD GSO 1326	Frozen yoghurt	2010
		SFDA.FD GSO 651	Standard for cream and prepared creams	2021
		SFDA.FD GSO 9	Labelling Of Prepackaged Food Stuffs	2023
		SFDA.FD GSO 2233	Requirements of nutritional labelling	2022
		SFDA.FD GSO 2512	MILK PRODUCTS WITH PROBIOTICS	2016



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Category	Scheme type	Code	Name of Method	Latest version
		SFDA.FD GSO 2381	Milk and milk products - Liquid Jameed	2014
		SFDA.FD GSO 2539	Mandatory Addition of Vitamins and Minerals in Food Stuff	2022
		SFDA.FD GSO 2379	Milk and milk products - Jameed	2024
		SFDA.FD GSO 2211	Sweetened Condensed Milks	2015
		SFDA.FD GSO 1970	Dairy and dairy products- Pasteurized Camel Milk	2009
		SFDA.FD GSO 1995	Blend of evaporated skimmed milk and vegetable fat	2021
		SFDA.FD GSO 1983	Goat milk	2009
		SFDA.FD 2500	Additives Permitted for Use in Food Stuffs	2022
		SFDA.FD GSO 149	Unbottled drinking water	2021
		GSO 193	Contaminants and toxins in food and feed	2021
		SFDA.FD GSO 21	hygienic regulation for food plants and their personal	2021
		SFDA.FD GSO 150-1	Expiration dates for food products -Part 1 : Mandatory expiration dates	2013
		GSO 2481	Maximum Residues Limits (Mrls) of Veterinary Drugs In Food	2021
		SFDA.FD GSO 383	Maximum Limits of Pesticide Residues Permitted in Agricultural and Food Products	2019
		GSO 323	eneral requirements for transportation and storage of chilled and frozen foods.	1994
		SFDA.FD GSO 839	general requirements for all packages of food materials	2021
		GSO 1863	Food packages - Part 2: Plastic package – General requirements	2021
		SFDA.FD GSO 2033	Laban, Flavoured Laban, and Laban Drink	2021
		SFDA.FD GSO 9	Labelling Of Prepackaged Food Stuffs	2022
Juice	Type 1a and type 3	SFDA.FD GSO 794	FRUIT DRINK	2010
		SFDA.FD GSO 21	hygienic regulation for food plants and their personal	2021
		SFDA.FD GSO 149	Unbottled drinking water	2021
		SFDA.FD GSO 150	Expiration dates for food products - Part 2 : Voluntary expiration dates	2013
		SFDA.FD 2500	Additives Permitted for Use in Food Stuffs	2022
		SFDA.FD GSO 382	MAXIMUM LIMITS OF PESTICIDE RESIDUES IN AGRICULTURAL AND FOOD PRODUCTS	2020
		SFDA.FD GSO 384	Edible ice	2021



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Category	Scheme type	Code	Name of Method	Latest version
		SFDA.FD GSO 848	Flavoured Artificial Drink Powders	2010
		SFDA.FD GSO 1820	fruit juices , Fruit drink and Nectars	2021
		SFDA.FD GSO 2208	Flavored drink(non-carbonated)	2021
		GSO 2456	Gulf Technical Regulation	2015
		SFDA.FD GSO 1820	fruit juices , Fruit drink and Nectars	2021
		SFDA.FD GSO 2463	Karkadea syrup	2015
		SFDA.FD GSO 2523	Concentrates for carbonated beverages	2016
		SFDA.FD GSO 2041	Soya Syrup	2010
		SFDA.FD GSO 1027	Malt Beverage	2021
		SFDA.FD GSO 1016	Microbiological Criteria for Foodstuffs	2015

3) The documents to be requested from the client

As per the FRC certification procedure addressed in the certification guide (CG-01) and during the application stage, the conformity engineer shall consider the below requirements to be submitted along with the application:

- Commercial register.
- Brand name registration.
- Quality control plan.
- Organizational structure.
- Barcode registration for each size.
- Internal test reports for the last 3 months.
- External test report from ISO/IEC 17025 accredited laboratory.
- Quality manual.
- ISO 22000 certification.



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4) Factory audit

Further to the certification guide CG-01 and during the evaluation/audit of the adopted QMS of the client in the factory, the audit team shall ensure the food safety compliance. The technical expert shall use CG-01-15 to assess food safety compliance.

5) Outsourcing

FRC outsources the testing activity only to the approved testing labs. The qualification, assessing and competence monitoring of those labs are stated as per QP-05.

6) The impartiality and competence of the personnel and resources for evaluation

6.1 FRC shall ensure that the impartiality and the competence of the personnel and the testing labs that FRC rely on it during the evaluation stage.

6.2 As per procedure QP-04, FRC ensure the impartiality and competence of the personnel.

6.3 As per procedure QP-05, FRC ensure the impartiality and competence of the testing labs.

7) Directory of certified products and clients

7.1) As per procedure QP-02, FRC define the information to be included in the certified products and clients.

7.2) FRC provide all the needed information pertaining to a certified product to its corresponding clients only upon request.

7.3) FRC provide only the validity information for a specific certification to anyone upon request.

8) Post certification procedure (certification suspension, reduction and withdrawal and certification re-instatement)

As per procedure QP-06 and the public terms and conditions (PTC-01), FRC define the appropriate action in the event of a discovering of non-conforming products. FRC defines the general condition of:

- The scope reduction, suspension and withdrawal.
- The re-instatement of the certification.

9) Retention period

FRC shall maintain the certification records at least 5 years after the certification expiration.



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10) Complaint and appeal

As per procedure QP-07, FRC define the handling and resolution procedure for the complaints and appeals from clients and other parties. This includes the operation of this internal scheme as well.

11) Fraudulent claim of FRC certification

As per the public terms and conditions PTC-01 (public available), FRC addressed the subsequent actions taken by FRC in the event of the fraudulent claim of FRC certification.

12) Acceptance of prior test report

As per the FRC certification procedure addressed in the certification guide (CG-01), FRC addressed its responsibility for relying on prior test report, which is carried out and obtained before making an application to FRC, upon meeting the FRC requirements addressed in the certification guide (CG-01).

13) Misuse of the granted certification

13.1 As per the public terms and conditions PTC-01 (public available) and the usage policy of certificate of conformity and mark of conformity POL-04 (public available), FRC exercise control over the use of the granted certification by its certified clients and take the suitable actions in case of incorrect references or misleading use of the granted certification.

13.2 The client shall use the certification in accordance with his rights and obligation set out in:

- Usage policy of certificate of conformity and mark of conformity POL-04 (public available)
- Public terms and conditions PTC-01 (public available)

13.3 The client shall control the use of the granted certification, take corrective actions in case of misuse and keep up a record of complaint related to the use of the certificate which shall be fully accessible to FRC.

14) Publicly available information

As per the public terms and conditions PTC-01 (public available), FRC publish for the public domain a general information about the below:

- Certification process (including the surveillance process and its frequency).
- Renewal process
- Changes affecting certification and the subsequent actions
- Extension of certification scope



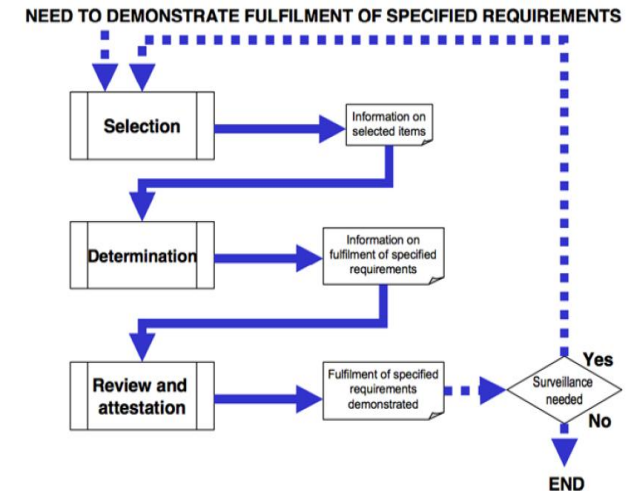
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- Financial statement and terms
- Complaint and appeal
- The right and duties on the clients
- Acceptance of prior test report
- Fraudulent claim of FRC certification

15) Certification scheme functional approach

As per the certification guide CG-01 and in the light of ISO/IEC 17000 (see the below figure), this certification scheme elaborated the certification process on a functional approach basis:

- Selection: which includes planning and preparation activities in order to collect or produce all the information and input needed for the subsequent determination function.
- Determination: which may include conformity assessment activities such as testing, measuring, inspection, design appraisal, assessment of services and processes and auditing to provide information regarding the product requirements as input to the review and attestation functions.
- Review: which means verification of the suitability, adequacy and effectiveness of selection and determination activities, and the results of these activities, with regard to fulfilment of specified requirements.
- Decision on certification.
- Attestation: which means issue of a statement of conformity, based on a decision following review, that fulfilment of specified requirements has been demonstrated.
- Surveillance: which means systematic iteration of conformity assessment activities as a basis for maintaining the validity of the statement of conformity.





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16) References

ISO/IEC 17065	Conformity Assessment - Requirements for bodies certifying Products, Processes and services.
ISO/IEC 17000	Conformity Assessment - Vocabulary and general principles.
ISO/IEC 17067	Conformity assessment - Fundamentals of product certification and guidelines for product certification schemes.
ISO/IEC 17021-1	Conformity assessment - Requirements for bodies providing audit and certification of management systems — part 1: requirements.
QM-01	Quality Manual.
POL-04	Usage policy of certificate of conformity and mark of conformity.
PTC-01	Public Terms and Conditions (PTC).
QP-02	Publicly available information.
QP-04	Personnel Competency Management.
QP-05	Management of resources for evaluation.
QP-06	Post Certification Procedure.
QP-07	Complaints & Appeals.
CG-01	Certification Guide.

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