



First Resource Company for Conformity and Verification inspection department is committed towards providing value to its customers, through delivering reliable service with the highest levels of quality. We aim to meet our commitments by:

- Ensuring that our inspection activities conform to the specifications published by national and international standards organizations including but not limited to ISO/IEC 17020 & ISO/IEC 17025 and other regulatory agencies while meeting the specific requirements of our customers.
- Providing accurate inspection/test results and professional inspection/test practices.
- Assuring that our staff is committed to understand and implement our integrated management system policies and procedures.
- Training our staff to assure performance, efficiency, and the highest level of customer satisfaction on a continuous basis and in accordance to market demands.
- Allocating needed resources to guarantee technical competency in facilities and activities while continuously improving our capabilities, benchmarked to the best practices in business excellence.
- The overall aim of the inspection activities is to give confidence to all interested parties that the provided inspection/test services are based on the impartial and competent assessment and gives principles of inspiring confidence include impartiality, competence, responsibility, openness, confidentiality and responsiveness to complaints.
- Impartiality of the inspection activities relies on the fact that decisions for inspection/test are based on objective evidence of conformity (or non-conformity) and are not influenced by other interests or other parties.

This quality policy statement is communicated, made understood and available to all employees and periodically reviewed for continuing suitability.

Approved by:

Abdullah Alhamoudi

CEO