Quality Policy

First Resource Company for Conformity and Verification (FRC) is a certification body providing certification services for products as per the requirements of ISO/IEC 17065.

FRC strives for continuous improvement of its certification process. We believe that our quality system, supported by our expertise, resources and code of ethics ensure the continual delivery of high quality, added value services offered and delivered to our clients.

Our Quality Commitments

Through the structured way it operates, FRC ensures that it continuously satisfies the needs and expectations of its clients and effectively solves problems that may occur and provides high quality services.

FRC is committed to provide timely, thoroughly and impartial assessment of clients, by accurate decision about certification according to certification schemes & related applicable standards.

Top management are responsible for the implementation of this policy by:
- Continuously meet client requirements.
- Continuously audit and improve certification operations effectively through known principles reinforcing and supporting resources' capabilities through extensive training.
- Cascading common objectives and monitoring relevant action plans.
- Ensuring maintainable progress through internal and external audits.
- Implementing and maintaining our business activities in full compliance with the requirements of the international standards ISO/IEC 17065 to provide confidence that needed for delivering high quality service to our clients.

CEO

Abdullah A. Alhamoudi
05/05/2024